

## Standard 9 – Element 9.9-1

### Evidence Submission

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#### Physical Health Services

##### Policies and Procedures for Physical Health Services

The Physical Health Services Policy and Procedure underscores our commitment to the holistic well-being of our students, recognizing that physical health is integral to their overall success and ability to thrive in a demanding medical education environment. This policy details the range of healthcare services available to students, including on campus and off campus resources. By providing comprehensive physical health support, we aim to foster a healthy, resilient student body that is well-prepared to meet the challenges of medical training and future practice.

##### On Campus Resources

D'Youville University's Health Professions HUB offers community access to an interprofessional primary care clinic and lab, a full-service pharmacy, a dietitian, chiropractic, occupational and physical therapy. Students are encouraged to utilize these services in accordance with their health insurance policies.

##### Off Campus Resources

Students who do not select the Health Professions HUB as their primary care provider are directed to one of several local urgent care facilities near the University including:

- **Western New York Immediate Care**  
*Located at:*  
2228 Delaware Avenue, Buffalo New York, 14216  
[716-874-2273](tel:716-874-2273)
- **WellNow Urgent Care**  
*Located at:*  
1597 Elmwood Avenue, Buffalo, New York 14207  
[716-647-4968](tel:716-647-4968)

### **For Students Offsite at Clinical Rotations**

DYU-COM will maintain a list of emergent/urgent care facilities in each city (outside of Buffalo) where a student clinical rotation takes place. Accessible to all students on SharePoint and referenced at all new-student orientation sessions, this list will minimally include the following information:

- **Location Name**
- **Location Address**
- **Phone Number**
- **Hours of Operation**
- **Web Address**

A complete reviewed of the physical health services information for students on clinical rotations will take place each semester to ensure the information provided to students will include the most up-to-date healthcare information available.

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**Responsible Unit:** Student Affairs, Clinical Affairs  
**Adoption Date:** Sept. 5, 2024  
**Last Review Date:** Sept. 5, 2024  
**Next Review Date:** Sept. 5, 2026

More information is available at:

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## Building the future of healthcare.

The Hub is an education, training, and community health center embedded in Buffalo's West Side where students, medical professionals, and community members can come together.



### Discover The Hub

At D'Youville's Health Professions Hub — students and health professionals from [eight academic disciplines](#) come together to provide specialized medical services to individuals and families from surrounding neighborhoods underserved by the healthcare industry.

<https://www.dyu.edu/about/leadership/recent-initiatives/health-professions-hub>

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